

Your Members Plan

We all lead such busy lives often leaving our health at the bottom of our priorities list! Our dental health is no different and often gets missed off the list altogether. People do not visit the dentist for many reasons, anxiety, too painful, don't have time and too expensive. We cannot give you more time but we can help you with three of the most common reasons people don't go to see their dentist.

Anxiety Our approach is Calm & Gentle, helping patients feel relaxed and in control. Recommended treatment is provided at your pace in an environment where you feel stress-free.

Painful Treatment We offer the latest techniques that help reduce, if not eliminate any pain that we have historically associated with treatment at the dentist. Equipment and materials used are so advanced in comparison to years gone by!

Cost Spending money on our teeth can often seem an expense we can do without. Joining our Members Plan allows you to spread the cost on a monthly basis with no hidden fees so you know exactly how much each month you need to pay for peace of mind that all your dental needs will be catered for.

Your Benefits

- all your routine dental treatment is included
- convenient monthly direct debit scheme
- guaranteed registration
- priority access to see your dentist in the event of a dental emergency
- preventative care, identifying potential problems reducing the risk of pain and inconvenience
- access to a 24 hour dental emergency helpline 365 days a year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

Who is the plan for?

Our plan is designed for patients that care about their dental health and appearance. Patients that want to visit the dentist regularly and have peace of mind that their routine dental treatment is covered.

What does our 'Members Plan' cover?

For adults £17.74 per month and covers:

- two detailed examinations per year
- two hygienist visits providing a scale and polish
- oral health and nutritional advice
- x-rays as clinically necessary
- preventative advice to reduce the risk of dental emergencies
- 15% discount on all treatments over and above the plan

For children

0-5 years FREE* / 6-18 years £6.11 per month and covers:

- two detailed examinations per year
- two hygienist visits providing a scale and polish
- oral health and nutritional advice
- x-rays as clinically necessary
- preventative advice to reduce the risk of dental emergencies
- orthodontic monitoring
- 25% discount on all treatments over and above the plan

All plans also include:

- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

How do I join the plan?

There is no need for an assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

This plan has a minimum membership term of 12 months. If you cancel your membership within this period, you will be liable for the outstanding months' payments whether you attend the practice or not. After 12 months, you can cancel your membership by simply giving us one month's notice.

What happens next?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

Any questions?

if you have any questions about our plan, please contact our reception team who can help you fully understand the benefits of becoming a member of our Plan!

Calm & Gentle
DENTAL CARE
RUSTINGTON
Exceeding Expectations in Dentistry



* Please note: the children (aged 0-5 years) of adult plan members will be seen free of charge, for six monthly examinations and advice, but are not eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme.

Terms within this brochure are subject to change without notice.

How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.



Dentists

Dr Pieter Claassen

BChD (Pret) 1999, MsC ImpDent (Warwick)

Dr Jakobus Krynauw

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Contact

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West Sussex

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Email: info@rustingtondentalcare.co.uk

Website: www.rustingtondentalcare.co.uk

Opening Hours

Monday - Friday: 8.30am - 5pm

Surgery Hours

Monday - Friday: 9am - 5pm

Emergencies

01903 856888

Away from home helpline:

(UK) 0800 525631

(Abroad) +44 1747 820841

Calm & Gentle

DENTAL CARE

RUSTINGTON

Exceeding Expectations in Dentistry

Members Plan



A Monthly Dental Plan to Help You Budget
For Your Routine Dental Care